

Information international parcel shipment

Status: May 19th, 2020

Country	Situation and blocked zip codes	Situation Cross Border
AT – Austria	<ul style="list-style-type: none"> • Drivers to sign for consignees • COD service suspended • All zip codes serviceable on a daily basis 	- International linehaul is operational
BELUX – Belgium & Luxembourg	<ul style="list-style-type: none"> • Optional use of paper vs hand scanner (POD) • 2B second delivery attempt ceased • No items >31.5 KG accepted • Gradual reopening of various shops and social facilities 	- International linehaul is operational
BG – Bulgaria	<ul style="list-style-type: none"> • Since 13th May state of emergency has been lifted • As of 18th May further reopening of fitness centers and shopping malls 	- International linehaul is operational
CH – Switzerland	<ul style="list-style-type: none"> • Delivery to commerce and services again possible • Deliveries without signature, parcels are delivered to parcel boxes which every Swiss address has for small parcels, otherwise parcels are stored in a safe location at the address • Undeliverable parcels due to Corona stored in depots • No delivery of items >30kg and above 150 cm x 80 cm x 60 cm (350 cm girth) due to “social distancing” and the need of two man handling 	- International linehaul is operational
CZ – Czech Republic	<ul style="list-style-type: none"> • Quarantine was lifted • Re-openings of shops with more than 2500 m2 keeping certain health and safety rules (masks are mandatory, etc.) • Consignee signature no longer captured • ParcelShop network closed, some reopened for tests 	- International linehaul is operational
DE – Germany	<ul style="list-style-type: none"> • The social distancing regulations are extended until 05 June • In general all commerce and stores are open keeping the established safety and hygiene rules • The Federal States implemented individual measures dependent on the number of new infections • Travel restriction at least until mid-June • Deposit card replaced consignee signature • FDS and deposit order online widely available 	- International linehaul is operational
DK – Denmark	<ul style="list-style-type: none"> • Signature no longer required • Small shops to reopen, e.g. hairdressers, dentists, etc. 	- International linehaul is operational
EE – Estonia	<ul style="list-style-type: none"> • Since 13 May government lifted the travel restrictions • Since 11 May commerce is allowed to re-open keeping the established hygiene and safety distance • Government decided to disable public gatherings and bring schools to distance learning • Signature suspended, return and notification process as usual 	- International linehaul is operational
ES – Spain	<ul style="list-style-type: none"> • A de-escalation plan from the government will allow pick-up and deliveries in more and more stores • ParcelShop, Saturday deliveries suspended • Saturday Service for domestic parcels reactivated • COD service resumed while avoiding direct contact • ContactLessSign established allowing consignees to log onto GLS website and sign on own mobile as POD 	- International linehaul is operational
FI – Finland	<ul style="list-style-type: none"> • Since 05 May stepwise re-opening of shops, educational and cultural institutions (e.g. libraries will partially re-open for loaning only) • Signature no longer required 	- International linehaul is operational

FR – France	<ul style="list-style-type: none"> • Since 11th May all commerce and services are allowed to open • Since 12th May Mondial Relay shops are reopened step by step. All undelivered/unpicked parcels which have been stored there since the lockdown will be returned to sender • As of 19th May the GLS France will start using the Mondial Relay parcel shops again for undelivered parcels throughout France, except for the Paris region • As of 19th May Amazon distribution centers will reopen 	- International linehaul is operational
GB – Great Britain	<ul style="list-style-type: none"> • Recipient's name and geo-location noted • Weekend delivery. and 2nd delivery attempt suspended • > 30kg items no longer accepted and returned • Storage time for 2C parcels reduced to 5 days 	- International linehaul is operational
GR – Greece	<ul style="list-style-type: none"> • Gradual relaxation of the lockdown, stores and retail business reopened as well as universities, schools and other educational institutes applying social distance measures • Slight extension of delivery time • Measures have been taken to reduce delivery times • Signature not mandatory, in case consignee does not sign, full name is captured 	- International linehaul is operational
HR – Croatia	<ul style="list-style-type: none"> • Since 11th May: intercity movement of population allowed (incl. busses, trains..) - except Island Brač • As of 18th May cinemas, theatres, swimming pools reopen (keeping social distance and hygiene measures) • Ferries to islands ride without restrictions • Prohibition of personal transportation outside of a country of residence and self-containment has been revoked • Indoor gatherings not allowed and outdoors events: up to 40 persons • Stores (except shopping malls), bookstores, libraries and museums reopened (not on Sundays) • Contact free delivery established 	- International linehaul is operational
HU – Hungary	<ul style="list-style-type: none"> • The ParcelShop network is re-opening • Currently 481 ParcelShop and all ParcelLockers (14) are available • No depot pickups 	-International linehaul is operational
IE – Ireland	<ul style="list-style-type: none"> • Signature not mandatory, drivers to sign, if wished • Irish government phases reopening of the country • Volumes are extremely high in Dublin (IE210) but the backlog is reducing each day • ParcelShop deliveries suspended • Delivery delays in parts of Dublin • Some hardware stores reopen for online sales 	- International linehaul is operational
IT – Italy	<ul style="list-style-type: none"> • Since 06 May, some companies such as manufacturing facilities and building construction can re-open under certain safety and hygiene rules; all non-essential companies / businesses still have to be closed • People must show an auto-declaration stating the motivation why they are moving • Consignee signature no longer required • All zip codes open for delivery. Delays possible due to emergency situation and safety regulations (e.g. staff reduction in warehouses and offices) 	- International linehaul is operational
LT – Lithuania	Signature suspended (full name captured), avoiding face-to-face contacts, some re-openings.	- International linehaul is operational
LV – Latvia	<ul style="list-style-type: none"> • Crossing border is allowed for private travel • Cultural institutions, entertainment, sport centers and other recreational sites can reopen applying social distance measures • Slight state of emergency extended until 09th June 	- International linehaul is operational

NL – Netherlands	<ul style="list-style-type: none"> • Since 11 May further relaxation of restriction for educational and service sector while keeping the established hygiene rules and safety distance • Delivery via ID verification or secure drop off point • Increase in delivery stops may lead to 1 day delay on imports 	- International linehaul is operational
NO – Norway	<ul style="list-style-type: none"> • Consignee signature no longer mandatory 	- International linehaul is operational
PL – Poland	<ul style="list-style-type: none"> • As of 18th May hairdressers and beauty shops will reopen as well as restaurants, cafés, bars, applying social distance measures, youth hostels, sports centers and community centers will be reopened • Border checks extended until 12th June 	- International linehaul is operational
PT – Portugal	<ul style="list-style-type: none"> • Consignee signature no longer captured • COD reactivated 	- International linehaul is operational
RO – Romania	<ul style="list-style-type: none"> • Consignee signature no longer required 	- International linehaul is operational
SE – Sweden	<ul style="list-style-type: none"> • If consignee is not willing to sign or courier do not want to hand over device, identification necessary and full name is registered 	- International linehaul is operational
SL – Slovenia	<ul style="list-style-type: none"> • Since 15th May pandemic status has been lifted • Gathering restrictions have been relaxed (up to 50 persons) 	- International linehaul is operational
SK – Slovakia	<ul style="list-style-type: none"> • Since 06 May gradual re-opening of commerce and various services subject to strict hygiene rules, number of persons and safety distance (e.g. restaurants with outdoor area only) • Public institutions like schools, universities, shopping and fitness centers, theatres, full service hotels, etc. are still closed • ParcelShop network closed; no depot pickup • COD service reduction • Contact free delivery established 	- International linehaul is operational